

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of : Shillinglaw et al.  
Serial No. :  
Filed :  
For : Method and System For Dynamically Analyzing  
Consumer Feedback to Determine Project Performance  
Group Art No. :  
Examiner :

---

**CERTIFICATION UNDER 37 CFR 1.8(a) and 1.10**

I hereby certify that, on the date shown below, this correspondence is being:

**Mailing**

- deposited with the US Postal Service in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450

**37 CFR 1.8(a)**

**37 CFR 1.10**

- with sufficient postage as first class mail    ■ As "Express Mail Post Office to Addressee" Mailing Label No. EV316999954US

**Transmission**

- transmitted by facsimile to Fax No.: 703-872-9306 addressed to Examiner Borissov at the Patent and Trademark Office.

Date: 12-31-03

*Jan A. Jordan*  
Signature

---

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT**

Dear Sir:

Please amend the application as follows:

**IN THE SPECIFICATION**

Please insert the following section and text prior to the Background of the Invention section of the application.